

# Wexford on the Green

## Newsletter March 2023

Contents - Street Lights, Gate, TV & Internet

### **Street Lights**

We finally found a company that is going to fix our street lights. They should start working on them around the middle of April. They are going to salvage what they can and get a few new ones that are going to replace the badly damaged ones.

### **Main Gate**

The new gates are finally installed. That is the good news. The bad news is that the hurricane also badly damaged one of motors and the Callbox. All the parts were in stock and both the gate motor and Callbox have been fixed. The cellular connection to the callbox is not working, I cannot connect to it and neither can the company where we purchased the software. We are working through this issue now and once it is resolved we will test the gates for a couple of days and then make them fully operational. The gates are also missing the reflective tape. It is on back order and will be installed as soon as it comes in. A message will be sent out to let residents know when they will be closing. If you have any questions, please email me at [larry.fox@wright.edu](mailto:larry.fox@wright.edu).

### **TV & Internet**

The proposal for TV and Internet passed by a large margin. This new service will be started in the last couple weeks of July. A firm date for the start will not be established until the final contract is signed. We will be fully operational with Frontier by the end of July when our existing contract with Comcast/Xfinity expires. Let me do my best to explain the process that will be taking place. This is tentative information and will be updated as we learn more. Once a contract is finalized, we will be assigned a Project Manager who will be working directly with us to complete this project.

#### **(Tentative Plans)**

In July, Frontier will start scheduling residents for the Internet installation process that will take place in the last two weeks of July. Also, in July you will be able to order your two boxes from DirecTV. I have included instructions on how to setup the TV boxes once you receive them. Yes, I know this can be very complicated but I had three volunteers read them over and give me a thumbs up (Donna, Rose, Rhonda). Once a project manager is assigned to our account, we will be provided contact numbers to schedule the internet installation process and order our TV setup boxes.

#### **Internet installation process**

You will have scheduled a date and time for Frontier to connect the fiber connection to your home. Once this connection is complete, they will install a modem/wireless router in your home. This will provide your internet connection.

#### **DirecTV Stream installation process**

In July you will be able to order your two DirecTV streaming boxes.

#### **Seasonal Residents**

Before you leave for the season, please take your TV equipment back to Comcast/Xfinity. If you do not return it until the Fall, they will bill you directly for this equipment. If you have Internet with them and

want to continue that until you return in the Fall, you can continue to pay for this service. It is separate from the cable service that the HOA currently provides. Before you return in Fall, you need to schedule a date with Frontier for your Internet connection at your residence. You will also have to contact DirecTV to get your TV setup boxes. You can get them when you return or have them shipped to you over the summer. Once a project manager is assigned to our contract these phone numbers will be provided.

If you have any questions, please email me at [larry.fox@wright.edu](mailto:larry.fox@wright.edu).